



MOOC **15**
CELEBRATING
MICHIGAN ONCOLOGY
QUALITY CONSORTIUM

**BIANNUAL MEETING
JUNE 2024**

<https://www.moqc.org>

Welcome

Keli DeVries, LMSW

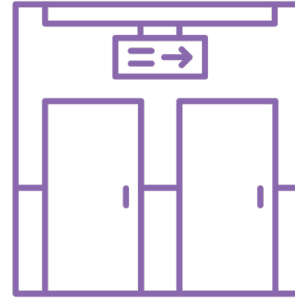


Time	Topic	Speakers
10:00am	Welcome & MOQC Updates Steering Committee Report Palliative Care and End-of-Life Task Force Update	Keli DeVries, LMSW Dawn Severson, MD Michael Stellini, MD
10:20am	MOQC Practice Performance & Discussion	Jennifer Griggs, MD, MPH
11:20am	Break	
11:30am	POQC Update	Joan Gargaro, POQC
11:40am	Family History Debate	Michele Clark, POQC Stephanie Dublis, DO Gustavo Morel, MD Marcie Paul, POQC Dawn Severson, MD Ammar Sukari, MD Dana Zakalik, MD Moderator: Sarah Austin, MS, CGC
12:30pm	Lunch	

Meeting Details



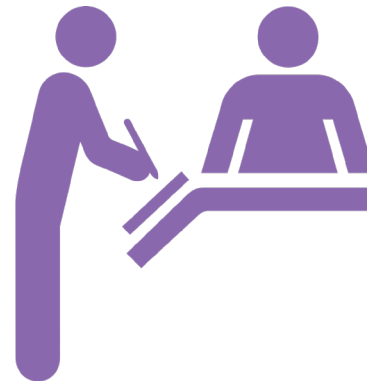
WiFi Network:
St. John's Events



Lactation + Prayer Rooms Available



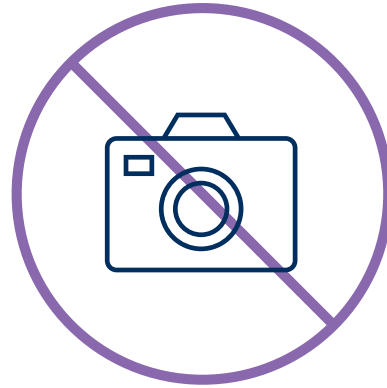
Masks are available



Registration table staffed all day



Confidentiality Reminder



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It is protected from disclosure pursuant to the provisions of Michigan Statutes MCL 333.20175; MCL 333.21513; MCL 333.21515; MCL 331.531; MCL 331.532; MCL.331.533 or such other statutes as may be applicable.



Office of Interprofessional Continuing Professional Development



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Office of Interprofessional
Continuing Professional Development



Disclosures

The following planners and presenters have disclosed a financial relationship with an ineligible company:

- Sarah Austin - MyGeneCounsel
- Sukari Ammar - Merck, Bristol Myers Squibb, Celldex Therapeutics, Organon, Greenwich Lifesciences, Illumina

These financial relationships are in no way related to the content delivered in today's activity.

There are no conflicts of interest or financial relationships with an ineligible company that have been disclosed by the rest of the planners and presenters of this learning activity.

Office of Interprofessional Continuing Professional Development



In support of improving patient care, this activity is planned and implemented by The National Center for Interprofessional Practice and Education Office of Interprofessional Continuing Professional Development (OICPD) and the Michigan Oncology Quality Consortium. The National Center OICPD is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

Physicians: The National Center OICPD designates this activity for a maximum of **4.75 AMA PRA Category 1 Credit(s)**™. Physicians should only claim credit commensurate with their participation.

Nurses: Participants will be awarded up to **4.75** contact hours of credit for attendance at this activity.

Nurse Practitioners: The American Academy of Nurse Practitioners Certification Program (AANPCP) accepts credit from organizations accredited by the ACCME and ANCC.

Pharmacists and Pharmacy Technicians: This activity is approved for **4.75** contact hours (.475 CEU)

Social Workers: As a Jointly Accredited Organization, the National Center OICPD is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. The National Center OICPD maintains responsibility for this course. Social workers completing this course receive up to **4.75** continuing education credits.

Athletic Trainers: The National Center OICPD (JA#: 4008105) is approved by the Board of Certification, Inc. to provide continuing education to Athletic Trainers (ATs). This program is eligible for a maximum of **4.75** Category A hours/CEUs. ATs should claim only those hours actually spent in the educational program.

IPCE: This activity was planned by and for the healthcare team, and learners will receive **4.75** Interprofessional Continuing Education (IPCE) credits for learning and change



Visit the MOQC Resources Table

- MOQC has a variety of free resources for your patients, caregivers, and practice sites.
- Our resources are available to order in a variety of languages
- Digital and printed formats available
- <https://www.moqc.org/resources/>

HOW TO CHOOSE A HOSPICE

TALK TO RELATIVES OR TRUSTED FRIENDS
One of the best ways to find a good hospice is by word-of-mouth. Talk to relatives about their experiences with hospice.

ASK YOUR ONCOLOGIST OR OTHER HEALTH CARE PROVIDER
Your doctor may offer to share the professional experiences they have had with a hospice. Providers such as nurses and social workers may know the names of hospices in your area which they can tell you.

INTERVIEW SOME HOSPICES
You can set up appointments with one hospice, or even a few hospices, to get more information about the services that they will provide and answer your questions. There should be no charge for the services that they will provide and answer your questions. There should be no charge for the services that they will provide and answer your questions. There should be no charge for the services that they will provide and answer your questions.

QUESTIONS YOU CAN ASK A HOSPICE

- How quickly will a plan of care be developed?
- What is the usual response time after normal business hours, or on weekends and holidays?
- What does the hospice do when pain cannot be adequately managed at home?
- How will the hospice respond if medications do not seem to be helping pain or other symptoms?
- Are there any services, medications, or equipment that the hospice doesn't provide?
- When the hospice orders medication, where can it be picked up, or is it delivered by the hospice?
- What kind of out-of-pocket expenses can be anticipated?
- How often will a hospice team visit and how long will most visits last?
- Will the hospice provide training or support for caregivers?
- Can the hospice provide family support and how does this help?
- What help do hospice volunteers provide?
- Does the hospice measure quality of care and share the data?
- Does the hospice offer bereavement services?
- Is the patient able to leave the hospice care?

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OLANZAPINE

WHY AM I GETTING A PRESCRIPTION FOR OLANZAPINE?
The cancer treatment that you will be getting can cause nausea or vomiting. We do everything we can to reduce this side effect. Olanzapine is highly effective, even in small doses, at decreasing nausea and vomiting and is an important part of your care.

WHAT SHOULD I EXPECT?
Olanzapine was originally developed to treat schizophrenia. It is now used when you are taking chemotherapy. We want to help you understand what to expect and that your cancer care is different from other cancer treatments. This medication can help with your nausea and vomiting.

WHAT ABOUT THE SIDE EFFECTS?
Nearly all the side effects listed for this medication are on higher doses of the medicine and who take it for many years. People who take olanzapine for cancer are unlikely to get side effects other than tiredness. It is important that you take it in the evening because of this.

IS OLANZAPINE COVERED BY MY INSURANCE?
This medication is usually covered by insurance. Most insurance plans cover it on your own if needed.

THESE SITES MAY BE HELPFUL TO LEARN MORE ABOUT CANCER CARE:
National Cancer Institute
American Cancer Society
American Society of Clinical Oncology
National Comprehensive Cancer Network

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POQC: PATIENT AND CAREGIVER ONCOLOGY QUALITY COUNCIL PRACTICE HANDOUT

BACKGROUND
The Michigan Oncology Quality Consortium (MOQC) is a group formed in 2009 whose goal is to improve the quality of care for patients with cancer across the state. MOQC is supported by Blue Cross Blue Shield of Michigan (BCBSM) and work is coordinated at the University of Michigan. MOQC focuses on the care of people with cancer, especially those who receive chemotherapy, with or without radiation. MOQC improves care by using data gathered as part of the national Quality Oncology Practice Initiative (QOPI) program, targeting areas of care that need to get better, and working with medical and oncologic oncologists and their teams to make changes in their practices so that care improves.

MOQC formed POQC to increase the role of patients, their families or caregivers in the work of our Consortium. POQC members contribute to the vision and purpose of MOQC by guiding the development of new projects and sharing our work with the community and other interested groups.

POQC CONTRIBUTIONS
POQC Members are able to:

- Share stories of how they have faced challenges in accessing the health care system, and ideas for how systems can be created to better serve patients and loved ones
- Provide the voice of patients and caregivers in focus groups or for patient-facing materials review

POQC RECRUITMENT
In addition to providing support to MOQC and to MOQC practices, POQC is always looking to expand. We are very interested in having patients and caregivers who represent a broader patient voice, including:

- Patients and caregivers from minority groups
- Patients currently receiving treatment; caregivers of patients currently receiving treatment
- Patients with varied diagnosis ages; caregivers of patients with varied diagnosis ages
- Patients and caregivers who are medically underserved

Members of MOQC and/or POQC will reach out to patients or caregivers of interest and schedule one on one meetings to discuss participation.

MOQC provides hotel rooms to POQC members for in-person meetings, when appropriate, reimbursement for mileage costs to in-person meetings, and payment for time spent in MOQC Meetings.

CONTACT
Vanessa Aron, Project Manager
varon@moqc.org • 734-615-1796

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Slido

- Use Slido to interact with us throughout the day
- Access Slido by scanning the QR code
 - The QR code is also available on the back of the printed agenda



Celebrating 15 Years of MOQC!



MOQC **15**
MICHIGAN ONCOLOGY
QUALITY CONSORTIUM
CELEBRATING



MOQC Coordinating Center 2024



MOQC Excellence in Quality Certification (MEQC)

- 16 practices are pursuing certification this year
 - 12 med onc practices
 - 4 gyn onc practices
- Site Assessor Onboarding in July 2024
- Medical Record Review



Welcome to MOQC!

Certification Site Assessors

- Clara Beaver, DNP, RN, AOCNS, ACNS, BC
- Claire Boomershine, PharmD, BCOP
- Josh Carter, BSN, RN, OCN
- Susan Daron, BSN, RN, OCN
- Victoria Henney, BSN, RN, BMTCN, OCN
- Amanda Kogelman, PharmD, BCOP
- Tonya Nicoletti, BSN, RN
- Tina Shawl, RN, OCN
- Cheryl Verstrate, DNP, AGPCNP-BC, OCN
- Anne Warren, MS, RN, ANP-BC, AOCNP
- Susan Wozniak, MSHS, RN, OCN



MOQC Core Values



Growth Mindset



Trust &
Integrity



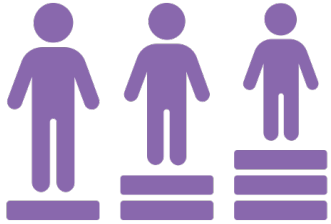
Collaboration



Compassion



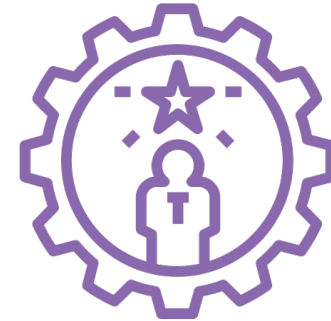
MOQC Strategic Objectives



Centering Equity



Maximizing Value



**Fostering Professional
Development**



2024 Practice Award Winners!



Growth Mindset



Trust & Integrity



Collaboration



Compassion

Bronson



Oncology Stewardship



Focus Group Participants

Corewell Health East



Shonie Parker

University of Michigan Health – West



Covenant HealthCare Palliative Care



Summer Bates

University of Michigan Institute for Social Research



Karin Schneider

Covenant Visiting Nurse Association



Katie Parkhurst

UP Health System – Marquette



UP Health System – Portage



Charles Goodwin

Great Lakes Cancer Management Specialists



Holland Hospital



West Michigan Cancer Center Radiation and Surgical Specialties

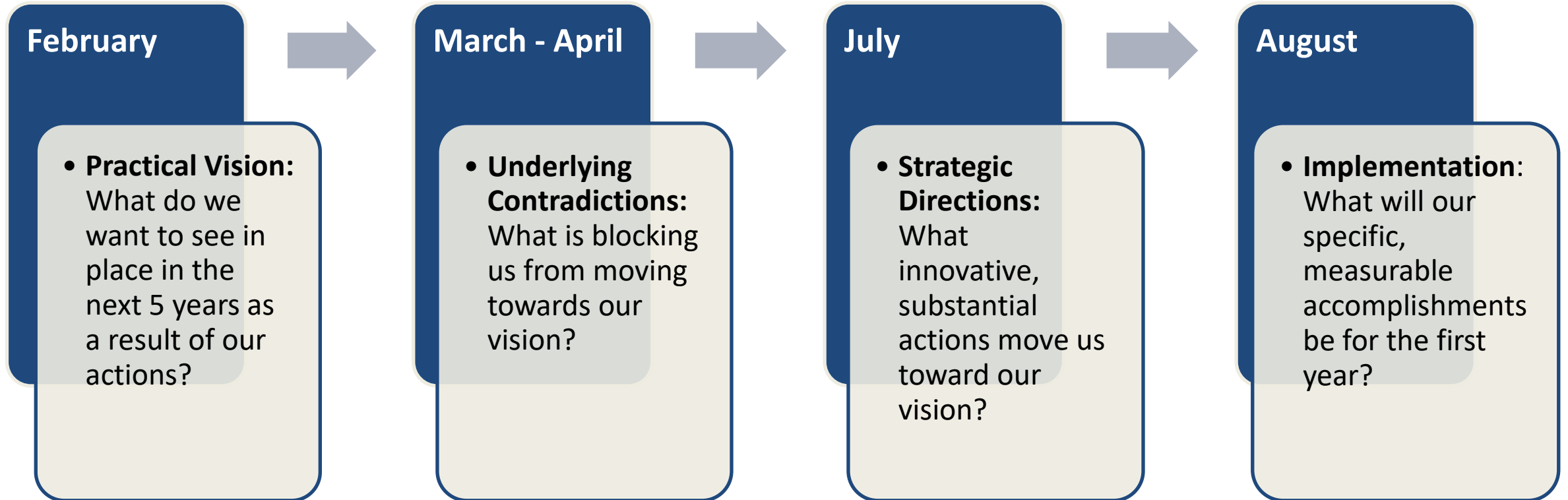


David Shalowitz

Centering Equity Task Force



Equity Strategic Plan



Equity Task Force Members

Lydia Benitez Colon, PharmD, BCOP
Michigan Medicine

Zachary Hector-Word, MD
Munson Healthcare

David Shalowitz
West Michigan Cancer Center

Tracey Cargill-Smith, POQC
POQC Member

Yelena Kier, DO
Munson Healthcare

Beth Sieloff, MPH, RYT-200
Cancer Prevention and Control,
Inter-Tribal Council of Michigan

Michael Dudley, POQC
POQC Member

Sharon Kim, POQC
POQC Member

Rev. Diane Smith, MDiv, BCC
Angela Hospice

Suzanne Fadly, PharmD
KCI at McLaren Greater Lansing

Iman Mohamed, MD
Ascension Borgess Medical
Center

Elena Stoffel, MD, MPH
Michigan Medicine

Cindy Fenimore, CMOM
Great Lakes Cancer Management
Specialists

Bindu Potugari, MD
Henry Ford Health

Shannon Wills, PA
Henry Ford Health



Patient Reported Outcomes (PROs)



What is the impact of collecting PROs?

Summary from Spring 2024 Regional Meetings



Enhanced
Patient Care and
Quality
Improvement



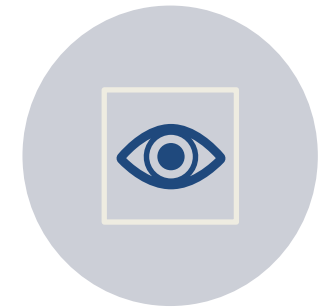
Patient
Involvement and
Empowerment



Identification of
Hidden Issues
and Bias
Removal



Systematic and
Comprehensive
Data Collection



Awareness and
Discovery



Interprofessional Development



Spring Education Sessions

“I enjoyed the speaker's point of view from direct care workers.”

“I liked hearing specific examples of patient stories or interventions that I could try.”

“Information was relevant and very well explained.”

Tobacco Cessation

Two education opportunities!
via Zoom

WEDNESDAY
MAY 15, 12-1PM

TUESDAY
MAY 21, 5-6PM



We'll discuss →

- Methods of documentation
- Connecting patients with resources
- Finding success despite challenges

FEATURED SPEAKER:



Aimee Ryan, Patient Navigator
Ascension St. John Providence
Great Lakes Cancer
Management Specialists

Intended audience: Medical Assistants

All members of the oncology team that participate in tobacco cessation counseling, referrals, and/or documentation are invited to attend.



Fall Education Sessions



Michigan LGBTQ+ Elders Network (MiGen)

- Training for those wanting to gain a better understanding of how to work with LGBTQ+ older adults or caregivers and develop or expand efforts to make their care more LGBTQ+ friendly.



ALL team members invited to participate



Participate via Zoom



Two sessions offered –
September 13 & 24; 12-1pm



CE credit available for
social work & nursing

Upcoming Topics

- Compassionate de-escalation across cultures
 - Culturally competent & humble communication around hospice and EOL care
- Management of immunotherapy toxicity
 - Financial navigation & resources
 - Survivorship
- How to do motivational Interviewing



Oncology Stewardship Update



Our Stewardship Team

- Lydia Benitez, PharmD, BCOP
- Allison Schepers, PharmD, BCOP
- Emily Mackler, PharmD, BCOP
- Karin Schneider, Institute for Social Research
- Vanessa Aron, BA, RYT
- Providence Cantalamisa, MSW Candidate
- Keli DeVries, LMSW
- Natalia Simon, MBA, MA
- Jennifer Griggs, MD, MPH



Oncology Stewardship

A set of **coordinated strategies** to improve the use of systemic anticancer therapy with the goal of **enhancing patient health outcomes** while **reducing financial toxicity**.



Goals of oncology stewardship

1

Identify where therapies add value in the care of patients for specific malignancies

2

Work as a team to evaluate new approvals & decide optimal ways to use

3

Develop & implement evidence-based clinician-driven decision making



Tenets of oncology stewardship



Critically evaluate formulary additions



Facilitate standardization of treatment plans for diseases



Encourage rational use of medications and palliative services

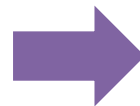
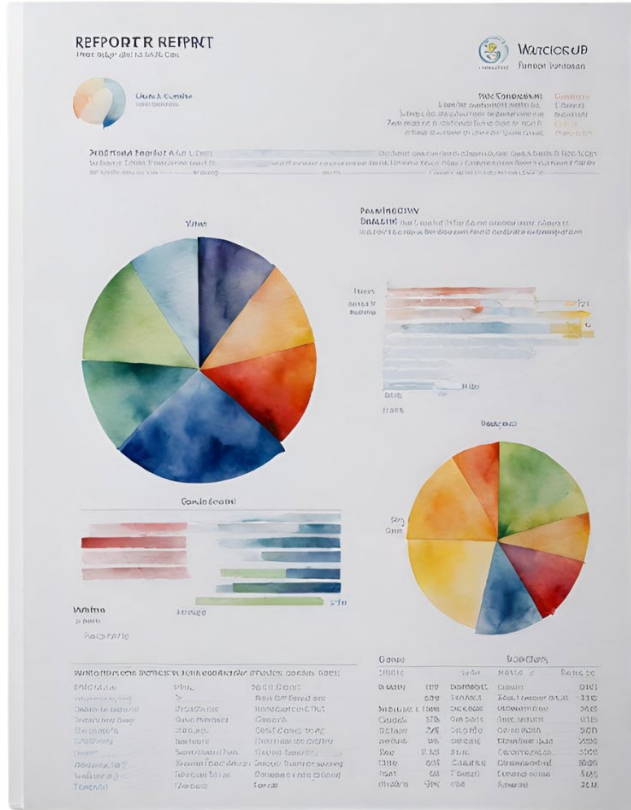
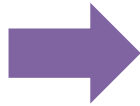


Discuss financial implications of treatment regularly with patients



Promote interventions that optimize quality of life





Exploration Phase



Transition Phase



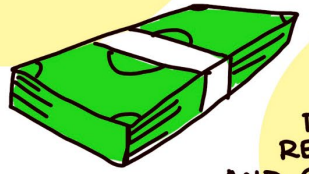
ONCOLOGY STEWARDSHIP SEPTEMBER MEETING

NEW APPROVED DRUG



WE LOOK FOR:

- AVAILABILITY
- MEANINGFUL EFFICACY
- UNIQUENESS OF IT
- ALGORITHMS CREATED BY NCCN
- RISK FOR THE PATIENT
- SIDE EFFECTS
- THE COST IS AN OPAQUE THING
- TOXICITY
- COST



EVALUATING A CLINICAL TRIAL

DIFFERENT STANDARDS

- EUROPEAN VS. U.S. TRIALS
- POPULATION
- TYPE OF CANCER
- OVERALL SURVIVAL VS. ENDPOINTS
- COMPARATOR ARM → BEST STANDARD OF CARE
- REQUIRE A LOT OF PATIENTS AND LONGER TIME TO ACHIEVE GOLDEN STANDARD



SCENARIO 1

- YOU DISAGREE WITH THE WAY THE STUDY WAS PERFORMED & CONCLUSIONS BUT THE DRUG WAS ADDED TO THE NATIONAL GUIDELINES
- HOW LIKELY YOU BE TO PRESCRIBE IT?
- IT DEPENDS ON THE STANDARD OF CARE
- MULTIPLE CATEGORIES
- REEVALUATE & LISTEN TO ALL KINDS OF OPINION

SCENARIO 2

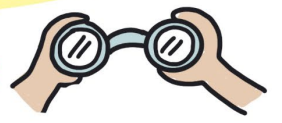
- APPROVED ON A SINGLE ARM STUDY WITH PRIMARY AND POINT OVERALL RESPONSE RATE, ACCELERATED APPROVAL
- IF THE PATIENT HAS NO OTHER OPTIONS, I WOULD USE IT
- IT ALSO DEPENDS ON THE EFFICACY AND HOW TOLERABLE IT IS
- HOW DESPERATE ARE YOU?

INFLUENTIAL GUIDELINES IF INSUFFICIENT EVIDENCE

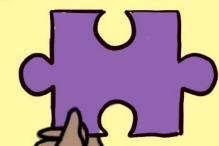
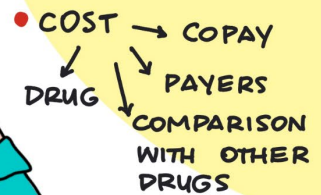
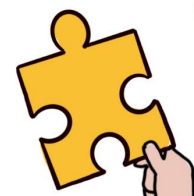
- NCCN
- FDA APPROVAL ONLY IS NOT ENOUGH
- THEY ARE DYNAMIC AND RESPOND WELL AND COMPREHENSIVELY TO DATA
- NO CT? USE YOUR MEDICAL JUDGEMENT AND COLLEAGUES
- NOT A CONSENSUS JUST FDA OPINION
- THEY QUICKLY UPDATE THE DATA



MOQC OPERATIONALIZE STEWARDSHIP



- ADDING MORE LIKE COMMENTARY ON THE NCCN AND GUIDELINES
- POST LATEST DECISIONS ON THE WEBSITE, EASY TO ACCESS AND WITH TABLES THAT YOU CAN SEE
- COLLABORATIVE GROUP EFFORT WITH ROTATING MEMBERS AND OPINIONS FROM PHYSICIANS IN THE STATE
- PROVIDING GUIDANCE
- TRANSPARENCY ON COST
- INVOLVE PAYERS AND PHARMACISTS IN THE DISCUSSION
- IMPORTANT TO HAVE DIFFERENT VOICES
- THINK ABOUT HOW TO INCENTIVIZE THIS
- QUALITY CARE
- QUALITY METRICS
- PATIENT SATISFACTION
- OCM MODEL 5-YEAR PROGRAM THROUGH MEDICARE
- HOW DO WE EXPAND THE MODEL & MAKE IT MORE APPLICABLE?



Where do we start?



Anti-CD38 targeted therapy
transplant-eligible people
receiving quadruple therapy



Irinotecan product selection
front-line therapy
metastatic pancreas cancer



Biomarker testing
metastatic NSCLC

Implementation Team Interest: moqc@moqc.org

Implementation Phase



Evaluation Phase

