



MICHIGAN TOBACCO QUITLINE FAQs

Who Can Participate?

- The Michigan Tobacco Quitline is a free service for any patient with a cancer diagnosis who lives in the State of Michigan.
- Patients who call or are referred to the Michigan Tobacco Quitline from out of state must be able to supply a Michigan resident zip code.
- If family members use tobacco and are willing to participate with the patient in their Quit Program, they can be given a brochure for the Michigan Tobacco Quitline, but they need to self-refer by contacting the Michigan Tobacco Quitline themselves. The Quitline will work to connect them with their insurance's Quitline resources.
- It is acceptable to refer patients to another tobacco cessation program, but you may be asked to provide your data to MOQC's Coordinating Center.

What Does the Michigan Tobacco Quitline Offer?

- Coaching Services • Four phone sessions. • A highly trained counselor will call to support the patient through the quit process. • Coaching is provided in English, Spanish and Arabic. For other languages, a service is used.
- Ongoing Support • Additional help between coaching sessions, 7 days a week, 24 hours a day • Online and texting available.
- Drug Therapies • Free nicotine replacement therapy (NRT) for cancer patients is ordered on the first coaching call. • The coach will work with the participant to determine the best NRT product and dosage for them.
 - Up to four weeks of nicotine patches, gum, or lozenges to help the patient quit.
 - Patients may contact their oncologist or PCP for a prescription for inhalers, nasal sprays, or nicotine free therapy options.
 - The Michigan Tobacco Quitline will send patient status reports to the referring office.

How Do I Refer a Patient?

- Fill out the pre-populated fax referral sheet provided by MOQC and fax it to 1-800-261-6259. **Use the pre-populated form provided by MOQC to ensure proper data tracking.** Contact MOQC if you are interested in e-referral or an updated fax referral form.
- The Provider Signature field is only necessary for the following patient conditions: pregnancy, uncontrolled high blood pressure, and heart disease.
- The Patient Initial and Patient Signature fields are **NOT** required at this time.
- Tell your patients to expect a phone call from 1-800-QUIT-NOW (1-800-784-8669). If they are a cell phone user, have them program this phone number into their cell phone to increase call pick-up by patient.

Who Do I Contact with Questions about Patients or Referral Problems?

- If you have questions about a patient, or if your practice is having referral issues such as patient updates, contact Karen Brown, MDHHS Quitline Coordinator at 517-335-8803 or brownk34@michigan.gov.
- The intake staff at the Quitline are not trained to handle customer issues.

Patient Eligibility for Michigan Tobacco Quitline Services (Updated July 2017)

	A Person with A Cancer Diagnosis or is A Cancer Survivor, irrespective of payer status		No Insurance	County Health Plan or Medicare	Medicaid	Commercial Insurance	Pregnant	United States Veteran
Educational Materials	Free		Free	Free	Free	Free	Free	Free
Quitline Telephone Counseling Services	Free		Free	Free	Free	Not eligible; patient referred to insurer	Free	Free
Nicotine Replacement Therapy (NRT)	Free through Quitline		Free through Quitline	Free through Quitline	Contact health care provider for prescription to be filled at local pharmacy	Patient referred to insurer	Free through Quitline; provider signature required	Contact health care provider for prescription to be filled at local pharmacy