

Completeness of Race and Ethnicity data



Why is it important to collect race and ethnicity data?"

Race, ethnicity and Language (REaL) data allows hospital and health systems the ability to:

- Capture information on a patient's race, ethnicity, and language preferences
- Apply culturally humble care that does not vary with a patient's race, ethnicity, or language
- Understand clinically relevant and unique aspects of their patient and communities
- Monitor and address equity in care

Where can this measure be documented?

- Scanned intake forms
- Snapshot tab
- Demographics tab

What are the common challenges with collecting these measures?

- Patients concerned of discrimination based on their answers
- Patients may feel like the categories do not represent their identity
- Forms and EMR do not match
- Staff may not understand the benefit or impact of collecting the data

What resources does MOQC offer?

- Free training documents for staff that cover the importance of collecting REaL data and include standard messaging to communicate with patients



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QUESTIONS?

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