

Letter from the Program Director



Dr. Jennifer Griggs
Program Director

We've been doing a lot this summer and fall at the MOQC Coordinating Center. First, at the request of Blue Cross/Blue Shield of Michigan,

all of the Collaborative Quality Initiatives have been engaged in strategic planning. MOQC's Coordinating Center just completed its strategic planning, creating a vision of what MOQC sees for the future. We thank those oncologists, patients, and caregivers who participated in this process.

We would like to share our guiding principles with you. These form the foundation for everything we do and are as follows: **trust, integrity, compassion, collaboration, and a growth mindset.**

The principles will be central to how we work to create value in the work that MOQC does for you, our member practices, and your patients. They will also be central in how we select initiatives and collaborate within and across specialties.

Our goal is to continually improve the way we serve you with our shared purpose of improving the life of every patient with cancer and their families every day.

Update from the Patient and Caregiver Oncology Quality Council (POQC)

On June 19th, 2020, following the MOQC Biannual Meeting, the Patient and Caregiver Oncology Quality Council (POQC) met to discuss their goals for the 2020 calendar year. As a team, it was concluded that recruitment efforts, health disparities, and cancer care finances were topics of key interest.

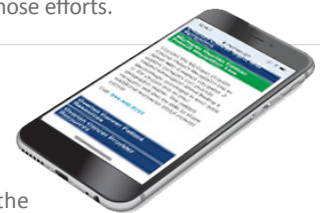
Our members participated in a virtual meeting with Dr. Minal Patel and Dr. Lauren Hamel's project to address financial hardship to improve cancer outcomes. Dr. Patel is an Associate Professor with the Department of Health Behavior & Health Education at the University of Michigan, and Dr. Hamel is an Assistant Professor with Communication and Behavioral Oncology at

Wayne State University and Karmanos Cancer Institute. POQC Members provided feedback for Dr. Patel and Dr. Hamel and will continue to work with them during the length of the project.

For recruitment, a new one-sheet was developed, highlighting recruitment needs, for distribution to practices and potential new members. Those materials will be made accessible during regional and biannual MOQC meetings.

Dr. Jennifer Griggs has been spearheading efforts to coordinate anti-racism efforts for the CQIs, and POQC will be invited to participate in and, when available, help develop those efforts.

Michigan Ovarian Cancer Patient Navigation Line



In 2019, MOQC partnered with the State of Michigan Department of Health and Human Services and obtained a grant to improve ovarian cancer patient access and education to gynecologic oncologists. One of the goals of the project was the creation of a patient navigation line, manned by a representative of the State.

Through the generous efforts of physicians and practice team members, support materials have been developed and the navigation line is now live. Details can be found on the State of Michigan's website: www.michigan.gov/ovariancancer

Ovarian Cancer Patient Podcast



Another deliverable of the Ovarian Cancer grant, in addition to the Ovarian Cancer Patient Navigation Line, was an episode of the Ovarian Cancer Education podcast. The first episode, New Diagnosis, was published during October, 2020 and will be announced at the upcoming MOQC Gynecologic Oncology Fall Biannual Meeting. Stay tuned for additional episodes!

IN THIS ISSUE

- 2 MOQC Co-Director Update
- 2 MiGHT Family Health History Tool
- 2 Practice Spotlight: Spectrum Health
- 3 Practice Clinical Champion Corner
- 3 New MOQC Team Members Spotlight
- 5 New Reports for Practices
- 5 Publications Corner
- 5 MOQC Team
- 6 MOQC Measures Update
- 6 MOQC Quality Projects:
 - Palliative Radiation Therapy Project
 - POEM Update
 - ASCO Quality Symposium
- 7 MOQC Meetings 2021 Schedule



Dr. Shitanshu Uppal
Program Co-Director

Letter from the Program Co-Director

As I was trying to compose my thoughts for this newsletter, I decided to go back and read our spring newsletter again. It has only been six months since it was published, but it feels like I wrote my last update a millennium ago. Things have changed drastically since March 2020, and the COVID-19 pandemic and protests against

police brutality are still ongoing. We have continued to endure this crisis and are emerging with a stronger resolve and commitment to help underprivileged communities.

This pandemic has exposed the vulnerabilities of our system. There has never been a greater need to fight injustice and systemic racism. Our team at Michigan Oncology Quality Consortium, along with all of you, is committed to adopting anti-racist policies and doing our best to take care of those who need us the most in these difficult times. Dr. Griggs has led several efforts in our health systems and across several CQIs to help us achieve our goal of equity and diversity; for those of you who are interested in participating in these efforts, please stay tuned.

Despite the challenges of COVID-19, our team has continued to forge ahead with ongoing initiatives. On the gynecologic oncology front, the most significant development has been the launch of GYOEDU.org website as an educational tool for residents, fellows and practitioners. If you haven't seen the website yet, I encourage you to do so today. You will find lectures from prominent leaders in the field of gynecologic oncology, as well as summaries of key studies in our field. If you would like to give a lecture, please reach out to our team.

Our partnership with the Michigan Surgical Quality Collaborative (MSQC) is moving forward. We will be providing a more in-depth update on this during our MOQC Gynecologic Oncology Fall Biannual Meeting.

Finally, the first episode of the Ovarian Cancer Podcast series is now available for you to listen. You can access this podcast here: moqc.org/initiatives/gynecologic-oncology/ovarian-cancer-resources

A huge shout out to Vanessa Aron for turning this idea into a reality.

Shitanshu Uppal

MiGHT Family Health History Tool Project

In June of 2020, Jennifer Griggs, MD, MPH, Elena Stoffel, MD, MPH, and Ken Resnicow, PhD, were awarded a grant by the National Institutes of Health/National Cancer Institute for the Michigan Genetic Hereditary Testing (MiGHT) study. The goal of this project is to save lives by identifying patients and family members who have inherited susceptibility to cancer. The Research, Publication, and Data Integration Committee of MOQC approved this project.

The MiGHT project will do this by increasing both the collection of a comprehensive family history and referral of high-risk patients to genetic testing and counseling. We will work with you and your practices to make it simpler to collect your patients' family history through use of a validated, tablet-based family health history survey (FHHS) tool in oncology practices. The FHHS asks patients questions about the cancer history of first and second degree relatives and the ages at which they developed cancer and then makes the responses and a pedigree immediately available to you.

If you are part of a MOQC practice, you will be asked to participate in MiGHT and will be provided with the FHHS tool and assistance with incorporating it into clinical practice. The first practices will introduce the FHHS in early 2021. MOQC practices will then have a staggered introduction to using the FHHS tool over the next 3 years. Data from the QOPI measure looking at the proportion of patients with a complete family history documented will be used to assess the impact of introducing the new FHHS tool.

If you have any questions about the MiGHT project, please reach out to the MOQC project coordinator **Shayna Weiner** shaynaw@med.umich.edu.

Practice Spotlight



The Coordinating Center welcomes Dr. Christopher Hummel, the newest gynecologic oncologist at Spectrum Health Center.

Dr. Hummel is an obstetrician and gynecologist specializing in gynecologic oncology. He received his medical degree from Lake Erie College of Osteopathic Medicine in Erie, Pennsylvania. He went on to complete his obstetrics and gynecology residency at York Memorial Hospital and his gynecologic oncology fellowship at York Cancer Center, which are both located in York, Pennsylvania. Dr. Hummel enjoys spending time with family, hiking, travel and being outdoors.

Dr. Hummel joins Dr. Charles Harrison and Dr. Leigh Seamon in the gynecologic oncology practice at Spectrum. Spectrum Health takes pride in focusing on a collaborative approach for treating women's cancers, combining the best in medicine, science, research and care to provide the best possible outcome and experience for each and every patient.

SPECTRUM HEALTH



Practice Clinical Champion Corner

Engaging clinicians who are not able to come to our meetings is key to disseminating best practices and sharing your practice's quality improvement work. MOQC Clinical Champions can now view and present the de-identified practice data which was shown at our June 2020 Biannual meeting. After completing the slide review, learners must take a 3-question test to obtain 1.0 ACCME CME credit.

Note: you need to create a MiCME account (see right) in order to claim the credits.

OBJECTIVES

- Identify gaps in quality and variations in practice on key process and outcome measures
- Recognize and determine measures in which your practice has room for improvement relative to the national QOPI performance and relative to what would be considered ideal performance.
- Identify one or two measures on which your practice will focus quality improvement efforts.

ACCREDITATION STATEMENT

The University of Michigan Medical School is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. The University of Michigan Medical School designates this activity for a maximum of 1.0 *AMA PRA Category 1 Credit™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

STEPS TO CREATE A MICME ACCOUNT

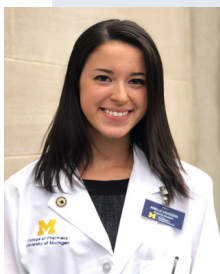
- Go to <https://ww2.highmarksce.com/micme>
- Click the 'Create a MiCME Account' tile at the bottom of the screen
- Under New User? click 'Create a MiCME Account'
- Enter the Profile Information questions, confirm consent, and click 'Create a MiCME Account'
- Enter your password and complete your profile. Your MiCME account is created and you can now claim CME credits

Welcome to New MOQC Team Members



Nicole Timmerman, NP

Nicole is an Adult Acute Care Nurse Practitioner who has worked at Michigan Medicine since graduating with a Master's of Science and Nursing degree in 2011 from University of Michigan. She brings a diverse clinical background in Internal Medicine and Surgical Oncology, which has allowed her to care for patients within the clinics, as well admitted to the health care system. In addition to her clinical role, she has been involved in multiple quality initiatives within her department, as well as system wide, focusing on improving continuity of care, patient experience and clinical outcomes. She is excited to be a part of the MOQC team and looks forward to continuing to pursue her passion of improving the patient experience and health care outcomes of oncology patients.



Arielle Davidson

Arielle Davidson joined MOQC in August of 2020 as the new pharmacy intern. She is in her second year of the PharmD curriculum at the University of Michigan College of Pharmacy. She initially gained interest in quality care through her prior experience with the Michigan Arthroplasty Registry Collaborative Quality Initiative (MARCQI). Her pharmacy interests consist of oncology, quality initiatives, ambulatory care, and pain management. She has worked at Walgreens as a pharmacy technician for the past three years, and is excited to transition into her new role as an intern for MOQC. Arielle is very eager to advocate for pharmacists in the field of oncology and quality care through her work here. In her free time, she enjoys watching Netflix, hanging out with friends, and going on walks.

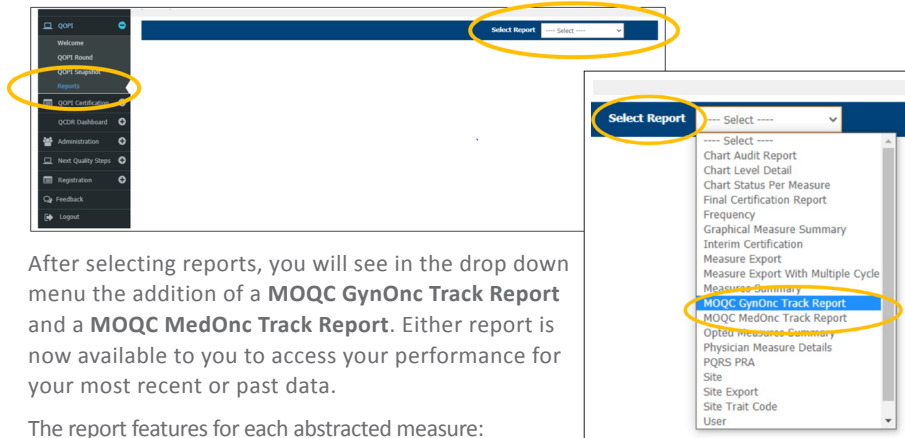


Julie Wietzke, MHSA, MLS

Julie Wietzke is the Project Lead Manager at the Michigan Institute for Care Management and Transformation (MICMT). In this role, Julie oversees the team of project managers, project management processes and project portfolio management efforts of MICMT, including working with MOQC in the MICMT-MOQC shared project, POEM. She has a Master of Health Services Administration degree and a Master of Library Science degree, specializing in health sciences information. Julie has over 20 years of experience working in healthcare in quality improvement, clinical research, and operations. She has worked with hospitals and physician organizations across the state of Michigan on initiatives aimed at improving the quality of care. In her free time, Julie enjoys spending time with family and friends, going for walks, camping, and traveling to U.S. National Parks.

New Reports for Practices

Approximately four – six weeks after the close of each round of abstraction, ASCO-QOPI® allows each practice account to access their most current performance data. You can do this by logging into your own account, and selecting **reports** on the menu on the landing page of your ASCO-QOPI® account.Services (CMS) for inclusion consideration.



After selecting reports, you will see in the drop down menu the addition of a **MOQC GynOnc Track Report** and a **MOQC MedOnc Track Report**. Either report is now available to you to access your performance for your most recent or past data.

The report features for each abstracted measure:

- Numerator
- Denominator
- Rate (%) and a
- Comparison against like practices (e.g. academic, private) & all practices (QOPI) contributing data during that round.

The report can be created for any past round of abstraction, and can be downloaded into any Excel, CSV, word or PDF file format.

MOQC hopes you will find them useful. They can be accessed at any time as long as you have a valid user name and password to your ASCO-QOPI account. See your lead abstractor, account administrator or contact qopi@asco.org, moqc@moqc.org or a MOQC team member at 734.232.0043 if you do not have an user name and/or password.

MOQC would be happy to establish a user name and password for you if we have access to your account. We will also provide a short but useful, just-in-time tutorial so you will know how to find and use your reports on a go-forward basis. We are here to assist you with any questions you may have about your account.

Publications Corner

Several note-worthy articles related to quality improvement work have been published recently. If you have any publications that you would like to share, please contact moqc@moqc.org.

1. Lafferty M, Manojlovich M, Griggs JJ, Wright N, Harrod M, Friese CR. **Clinicians Report Barriers and Facilitators to High-Quality Ambulatory Oncology Care**. Cancer Nurs. 2020 May 28. doi: 10.1097/NCC.0000000000000832. Epub ahead of print. PMID: 32482956.
2. Manojlovich, M, Bedard, L, Griggs, JJ, McBratnie, M, Mendelsohn-Victor, K, Friese, CR (2020). **Facilitators and Barriers to Recruiting Ambulatory Oncology Practices Into a Large Multisite Study: Mixed Methods Study**. JMIR cancer, 6(1), e14476. <https://doi.org/10.2196/14476>
3. Mackler, E, Thompson, A. **Pharmacists Bridging the Gap Between Oncology Care and Primary Care**. HOPA News. 2020. (17) 3.
4. Uppal, S, Gehrig, PA, Peng, K, Bixel, KL, Matsuo, K, Vetter, MH, Davidson, BA, Cisa, MP, Lees, BF, Brunette, LL, Tucker, K, Staley, AS, Gotlieb, WH, Holloway, RW, Essel, KG, Holman, LL, Goldfeld, E, Olawaiye, A, Rose, SL. **Recurrence Rates in Patients With Cervical Cancer Treated With Abdominal Versus Minimally Invasive Radical Hysterectomy: A Multi-Institutional Retrospective Review Study**. Journal of Clinical Oncology 2020 38:10, 1030-1040
5. Dinan, MA, Wilson, LE, Reed, SD, Griggs, JJ, Norton, EC. **Association between delivery system structure and intensity of end-of-life cancer care**. DOI: 10.1200/JOP.19.00667 JCO Oncology Practice. Published online February 18, 2020. PMID: 32069191
6. Notier, AE, Hager, P, Brown KS, Petersen, L, Bedard, L, Warren, GW. **Using a Quitline to Deliver Opt-Out Smoking Cessation for Cancer Patients**. JCO Oncology Practice 2020 16:6, e549-e556

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 @MOQCTeam

MOQC

Cancer care. Patients first.
The best care. Everywhere.

AVAILABLE SOON:
New MOQC Measures for



The MOQC Measures Committee met in September and reviewed the current measures as well as all available measures in the ASCO QOPI platform. All members of the Patient and Caregiver Oncology Quality Counsel (POQC) were invited.

The updated measures are scheduled for review by the MOQC Steering Committee in November. We will post them on the website and email all of you as soon as they have been approved.

Centering patients and caregivers is the principle criterion for measures selection. The other criteria are that the measures must be related to a meaningful outcome, must incorporate attention to the impact on equity, need to reflect a gap in care, and must be feasible to measure & improve. Measures that include only a small number of patients in each practice over a 6- or 12-month period do not meet the last criterion.

If you would like to be part of the Measures Committee or have any questions about the measures or past measures, please contact us at www.moqc.org. Value-based reimbursement measures and targets are available by contacting the Coordinating Center at 1.866.GET-MOQC or emailing [Jennifer Griggs](mailto:Jennifer.Griggs@umich.edu) at jengrigg@umich.edu or [Louise Bedard](mailto:Louise.Bedard@moqc.org) at lbedard@moqc.org.

Quality Projects: Update

MOQC practices can take part in several MOQC quality improvement projects, some of which are Maintenance-of-Certification (MOC) eligible. Be sure to visit moqc.org for the most up-to-date information on each initiative.

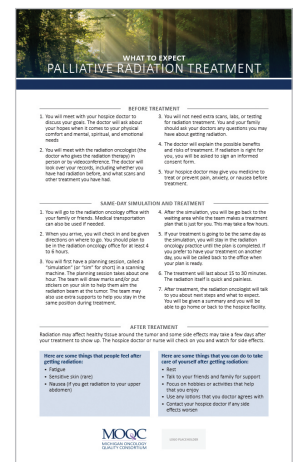
YOUR PATIENTS ON HOSPICE CAN NOW ACCESS PALLIATIVE RADIATION THERAPY FOR BONE PAIN AT SELECT RADIATION ONCOLOGY PRACTICES AROUND THE STATE

Collaboration between medical oncology, radiation oncology, and hospice providers across Michigan provides a unique opportunity to improve the quality of care for oncology patients in hospice. To date, radiation oncologists at 18 practices as well as 8 hospices around the state have signed up to participate in the first Bony Metastases Treatment Pathway. Further outreach to both radiation oncologists and leaders at Michigan hospices is ongoing. A map with each participating radiation oncology center and hospice is available under Initiatives on the MOQC website moqc.org

The Working Group also created a patient guide, *“Palliative Radiation Treatment: What to Expect”* that explains what will happen if they are referred. If you want more hospice educational materials that were created for you, visit the MOQC website for our Hospice Toolkit at moqc.org.

All toolkit materials can be self-printed, or you can email a request to have the materials printed by MOQC with your practice’s logo.

Finally, the Working Group, which includes radiation oncologists, medical oncologists, and hospice directors, will focus next on creating a Bleeding Treatment Pathway. Reach out to **Sam Beusterien** at sbeusterien@moqc.org if you have an interest in serving on the working group to develop our next protocol.



OPPORTUNITY: BRING AMBULATORY CLINICAL ONCOLOGY PHARMACISTS INTO YOUR PRACTICE TO PROVIDE CARE TO HIGH-RISK PATIENTS.

Pharmacists Optimizing Oncology Care Excellence in Michigan (POEM) is a collaboration between two statewide Collaborative Quality Initiatives – MOQC and MICMT (Michigan Institute for Care Management and Transformation) – and was developed to assist oncology practices with improving patient care and outcomes through integration of clinical oncology pharmacists in direct patient care. Clinical oncology pharmacists will provide clinical care to high-risk oncology patients in oncology practices across the state of Michigan. The program is beginning its pilot phase with the hiring of 3 clinical oncology pharmacists within MOQC practices across the State. Another 6 MOQC practices will be eligible to participate beginning in 2021. The initiative provides financial support for the pharmacist salary, a value based reimbursement for participation, and clinical guidance and outcome assessment. See our website and or contact **Dr. Emily Mackler** at emackler@moqc.org for more information.

MOQC AT ASCO: SHINING A LIGHT ON GUIDELINE-CONCORDANT CARE

The ASCO Quality Care Symposium took place virtually on October 9 and 10, 2020. Emily Mackler, PharmD, presented the work by MOQC practices in improving their performance and concordance with guidelines for chemotherapy-induced nausea and vomiting (CINV) during the Rapid Abstract Session on the 10th. You have effectively decreased inappropriate use of low value antiemetics from a baseline mean performance of 34% to a post-intervention performance of 19% (p<0.05). Congratulations to all the MOQC practices on your great work! See link for full abstract: <https://meetinglibrary.asco.org/record/192715/abstract>.

MOQC MEETINGS 2021 SCHEDULE

MED-ONC BIENNIAL MEETING

Jan 15 • 10:00 am – 3:30 pm

Zoom Meeting: <https://umich-health.zoom.us/j/97551275229>

Meeting ID: 975 5127 5229

MED-ONC REGIONAL MEETINGS Metro East (ME)

March 31 • 6:00 – 8:00 pm

Detroit Marriott Troy

200 West Big Beaver Rd, Troy, MI 48084

248-680-9797

Lake Michigan Oncology (LMOR)

April 5 • 6:00 – 8:00 pm

Radisson Hotel Lansing at the Capitol

111 N. Grand Ave, Lansing, MI 48933

517-482-0188

West of Woodward (WOW)

April 14 • 6:00 – 8:00 pm

Ann Arbor Marriott Ypsilanti

Eagle Crest Conference Center

1275 S. Huron St, Ypsilanti, MI 48197

734-821-6305

Central Michigan (CMG)

April 19 • 6:00 – 8:00 pm

Horizons Conference Center

6200 State St, Saginaw, MI 48603

989-799-4122

Superior – West

April 28 • 6:00 – 8:00 pm

Hampton Inn Marquette/Waterfront

461 S Lakeshore Blvd, Marquette, MI 49855

906-228-6001

Superior – East

April 29 • 6:00 – 8:00 pm

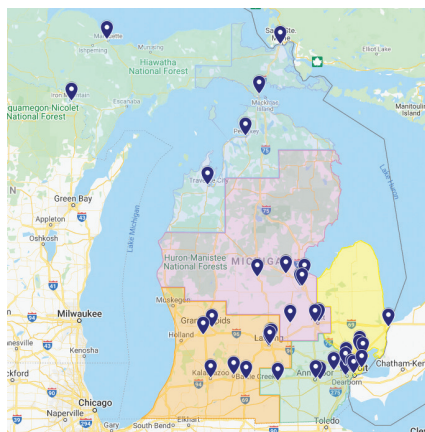
Bay Harbor Village Hotel & Conf. Center

4000 Main St, Bay Harbor, MI 49770

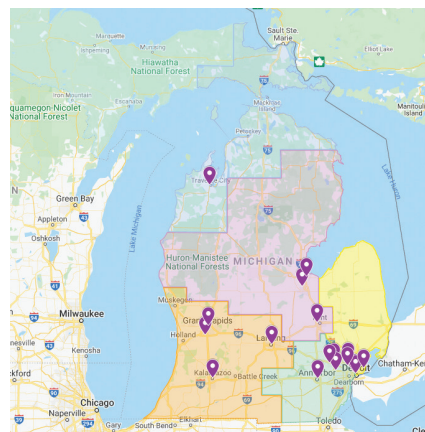
888-BAY-HARBOR

MOQC MEMBERS

Med Onc Locations

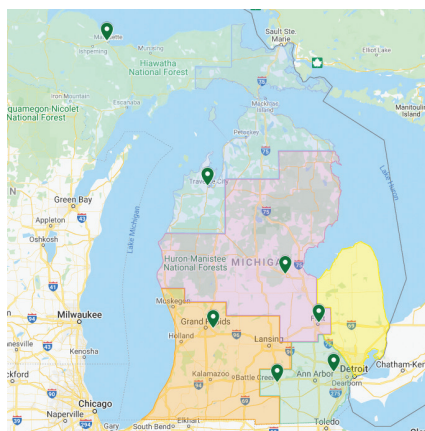


Gyn Onc Locations

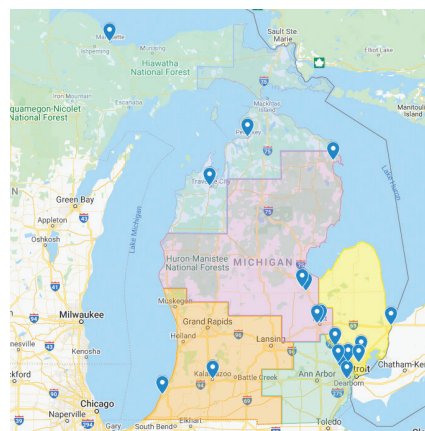


PARTICIPATING SITES: PALLIATIVE RADIATION THERAPY PROJECT

Hospice Locations



Palliative Radiation Locations



VIEW THE COMPLETE MOQC EVENT CALENDAR:

www.moqc.org/events

Due to the evolving COVID-19 pandemic,
meetings may be virtual or may be rescheduled.
The MOQC Coordinating Center will keep you posted.



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Ann Arbor, MI 48109

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