 **Culture, Faith, and Difficult Conversations: Patient- and Family-Centered Care**

**Morning Session – Grand Ballroom │ 9:30 am – 12:00 pm**

**9:30 am Check-In & Registration**

**10:00 am Welcome & MOQC Updates**

* MOQC Performance Jennifer J. Griggs, MD, MPH, FASCO
* POQC Update Kirsten Mowrey, LMT, BCTMB
* Steering Committee Report Dawn M. Severson, MD
* Partnerships Debbie Webster, RN, MSW

Sarah Hawley, PhD, MPH

* Quality Projects Emily Mackler, PharmD, BCOP

**11:00 am Culture & Faith Panel: Experts Respond to Case Presentations from MOQC Practices**

Moderator: Jennifer J. Griggs, MD, MPH

**Lunch and Presentation – Grand Ballroom │ 12:30 – 1:45 pm**

**12:30 pm Lunch**

**1:00 pm Lessons from the Field**

*Patient-Reported Outcomes & Measurement* Kathy LaRaia, MS

*in Oncology (PROM-Onc)* Cindy Michelin, CHCM  
Munson Healthcare Cyndi Muszynski, OTRL, CMC, CMOM

Henry Ford Health System, MacombTheresa Zatirka, MPH

**Breakout Sessions │ 1:45 – 3:00 pm**

**1:45 pm**  **Clinical Pearls for Medication Use in End-of-Life Care: Part II** Michael Smith, PharmD, BCPS

*Not Quite the Kitchen Sink: Pain Management* Judith Room

**2020 Participation in the Quality Payment Program**  Bruce Maki, MA

*Are you ready for this year’s MIPS changes? Ruth Room*

**A Deeper Dive into Culture and Cancer Care** Members from the Panel

*Tips for small practices Esther Room*

**Break and Close – Ballroom │ 3:00 – 3:30 pm**

**3:00 pm Break**

**3:15 pm Next Steps for Practices & MOQC** Jennifer J. Griggs, MD, MPH

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