

# MOQC NEWS

MICHIGAN ONCOLOGY QUALITY CONSORTIUM

FALL 2022



## From the Program Director

Hello, and thanks for reading the fall 2022 issue of the MOQC newsletter. We hope to keep you up to date on some of the things happening in MOQC, in your practices, and in cancer care across the state.

With recent national attention being given to the passage of infrastructure bills, I thought I'd write a few words on digital equity. Digital equity refers to equitable access to devices, skills, and resources to access useable and user-friendly digital health care tools, and connectivity to the internet.

From telemedicine to patient-facing health apps to reporting of symptoms electronically to clinicians, health care is undergoing a transformation. With the passage of H.R.1841, the Digital Equity Act of 2021, by the US Congress and the Broadband Expansion Act in the state of Michigan, we are moving in the right direction to address gaps in access to digital technology and access to high-speed internet.

We know, however, that not all our patients have access to a computer, that many patients are not accustomed to using digital devices such as smart phones and tablets, and that many of our patients and their families do not have access to high-speed internet. In fact, many of the practice that belong to MOQC do not have reliable wi-fi, including guest wi-fi access for patients.

As with other advances, whether it be in treatment or technology, disparities are often amplified as some people get more of something good while others do not, staying in the same place, unable to benefit from innovation.

MOQC is devoted to centering equity. We have some ideas about how to improve digital equity and would love to hear from you. Please email me at [jjgriggs@moqc.org](mailto:jjgriggs@moqc.org) with your thoughts, challenges, and ideas for solutions.

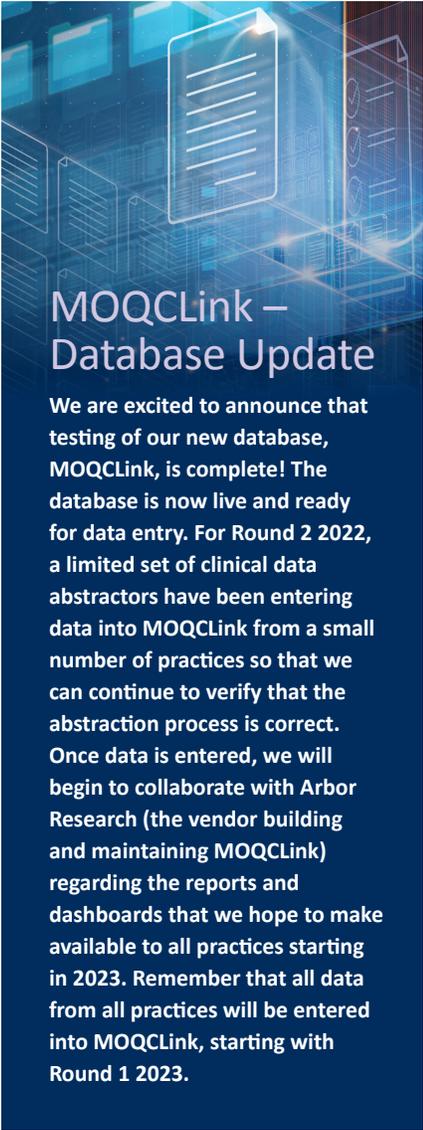
Dr. Jennifer Griggs  
Program Director



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Cancer care. Patients first.  
The best care. Everywhere.



## MOQCLink – Database Update

We are excited to announce that testing of our new database, MOQCLink, is complete! The database is now live and ready for data entry. For Round 2 2022, a limited set of clinical data abstractors have been entering data into MOQCLink from a small number of practices so that we can continue to verify that the abstraction process is correct. Once data is entered, we will begin to collaborate with Arbor Research (the vendor building and maintaining MOQCLink) regarding the reports and dashboards that we hope to make available to all practices starting in 2023. Remember that all data from all practices will be entered into MOQCLink, starting with Round 1 2023.

## Practice Spotlight

### The team at Marshfield Medical Center-Dickinson (MMC-D):

Dickinson Hematology Oncology (previously Dickinson Hematology Oncology Clinic) provides care for patients in Dickinson County and the surrounding areas of the central Upper Peninsula. Dickinson is the only MOQC practice in the central time zone. Wisconsin-based Marshfield Clinic Health System acquired Dickinson County Healthcare System in February 2022. This new relationship will allow the team at Dickinson to participate in research through the Marshfield Clinic Cancer Care & Research Center and ensure that patients can access clinical trials close to home.

Dickinson has some exciting changes coming in the next few years. MMC-D will undergo an EHR transition in 2023 to Cerner, allowing a more seamless experience for our patients during care transitions. The team at MMC-D is currently in the design phase of building a state-of-the-art cancer center, which will include an 8,400 SF addition on the main hospital campus. Highlights of the new cancer center include:

- Private infusion rooms
- Consult and conference areas
- A patient library
- A private entrance for patients seeing oncology providers

This new space will open for patients in 2024.



The MMC-D Hematology Oncology team continues to be led by Gustavo Morel, MD and Michelle Morel, PA. Both have provided cancer services to the Dickinson community for over 20 years. The care team expanded in August 2022, adding Emily Essendrup, NP.

## MOQC Practice Awards

MOQC is pleased to present awards to practices and practice members who exemplify our core values: The names listed here are individuals and practices about whom MOQC team members have shared stories celebrating those values. Thank you for making a difference and for exemplifying what shows MOQC at our best. For more information about Practice Awards, see the newsletter on the MOQC [website](#).

-  **TRUST & INTEGRITY**  
Our reliability, transparency and openness build trust.
-  **COLLABORATION**  
We make our best decisions as a group.
-  **COMPASSION**  
Our deep respect and appreciation for others creates an environment for all to flourish.
-  **GROWTH MINDSET**  
We are flexible – growing, innovating, and embracing new ideas.

-  **Covenant HealthCare**  
Marcia Rau & Jennifer Blakeslee-Wilber
-  **Henry Ford Health**  
Kelly Bristow
-  **MHP Oakland**  
Dr. Ayham Ashkar
-  **Beaumont Gynecologic Oncology**  
Stefany Acosta-Torres, Tina Benford, Kristin Davis, Tiffany Johnson, Theresa Miller, Michele North, Shonie Parker, Natalie Puraj, Gabrielle Sinauskas, Anne Waters

## Abstracts at ASCO Quality

The MOQC team had 4 abstracts accepted as poster presentations at the ASCO Quality meeting this fall –

“Palliative radiation therapy pathway for patients on hospice in a statewide quality improvement collaborative”

BY LEAD AUTHOR NATALIA SIMON

“Increasing Tobacco Cessation Counseling & Referral in a Statewide Oncology Collaborative”

BY LEAD AUTHOR MARIEM RUIZ MARTÍNEZ

“Clinical and nonclinical factors associated with a complete family history in a statewide quality improvement consortium”

BY LEAD AUTHOR SHAYNA WEINER

“Characterization of an embedded clinical oncology pharmacy model across the State of Michigan”

BY LEAD AUTHOR EMILY MACKLER

The meeting was September 30-October 1, and there was good engagement with our presentations. Please reach out to [moqc@moqc.org](mailto:moqc@moqc.org) if you'd like to see or learn more about any of the posters.

## Abstraction Fun Facts

- MOQC Abstractors have at least 60 different logins and passwords to abstract for all the practices that have MOQC perform abstraction. This is for both electronic medical records systems and for QOPI login.
- 4800 charts were submitted for R1 2022 - more than any other previous round.
- Going forward, registration will only be needed once; MOQCLink will not require registering each round.
- MOQC's internal abstractors access up to 16 different EMRs.
- MOQC's internal abstractors reviewed almost 13,000 patients in Round 1 2021.
- If a patient is noted to have a family history of cancer, ages of ALL relatives (1st and 2nd degree) at time of diagnosis must be documented or documented as unknown to be considered complete and meet the family history measure.

## Website Scavenger Hunt

Before the Fall Regional Meetings, an online scavenger hunt was included as part of the registration email. Thank you to those who participated while also learning more about the resources we offer. Keep an eye out for a small gift coming your way.

Megan Beaudrie  
Tracey Cargill-Smith  
Heather West

## Website Corner

On the MOQC website ([www.moqc.org](http://www.moqc.org)), you can find details on initiatives, meetings, resources, and so much more. The website is continually being improved and updated.

Under the Patients and Caregivers tab, you can learn more about our Patient and Caregiver Quality Council (POQC). You can also find the patient and caregiver resources search engine there, recently developed and launched by POQC. That search engine was featured at last June's Medical Oncology Biannual Meeting and allows patients, caregivers, and clinical staff the option of filtering resources to look for specific topics of interest within cancer care. The Patient and Caregiver tab will continue to spotlight patient and caregiver facing resources as they are developed.

Other additions to the website include a language toggle to help make the website more accessible to all Michigan residents. As a reminder, MOQC-created resources have also been translated into the four most commonly spoken languages in Michigan: Spanish, Arabic, Chinese, and Vietnamese. Those resources can be downloaded or printed free of charge on MOQC's Printed Resources page:

<https://moqc.org/resources/printed-resources/>

**Abstractors! Look for new educational videos on each of MOQC's measures. Those videos will be included under the Abstraction tab and will be published shortly.**

Please share these MOQC updates and resources with your teams, patients, and caregivers. You can also keep up with MOQC on Twitter and LinkedIn.



# POQC Recruitment

MOQC's Patient and Caregiver Council (POQC) aims to give voice to the patients and their caregivers as it relates to improving cancer care across the state.

POQC has made a concerted effort to expand this year, and to date we have made great strides. During 2022, we have added 11 new members, expanding POQC to a total of 19 active members. Using demographic information collected by POQC's Recruitment Workgroup, efforts are being made to reach out to additional patient and caregiver populations to capture voices currently not represented.

Our hope is that each and every one of you will choose to partner with us as we look for new members. Please consider talking to all of your patients and caregivers about the work POQC does, but with a special focus on those whose voices we have designated in our flyer as not being optimally represented. We want to hear from them – the good, the bad, and the ugly of their treatment journeys. This will help us shape the recommendations of great treatment for all future patients.

## POQC Recruitment Patient and Caregiver Quality Council

We are very interested in having patients and caregivers who represent a broader patient voice. There are a number of populations where we are seeking representation, which includes but is not limited to:

- Patients or caregivers who experienced a journey with these cancer types: endometrial/uterine, esophageal, head and neck/throat, Hodgkin's lymphoma, leukemia, liver, Non-Hodgkin's lymphoma, pancreatic, skin/basal cell, thyroid
- Patients with a current or diagnosis age under 30 (incl. Adolescents and Young Adults (AYAs) with Cancer)
- Caregivers under the age of 30
- People whose native language is/was not English through the cancer care experience
- People who have/had no insurance through the cancer care experience
- Patients and caregivers from medically underserved or marginalized populations
- People/Veterans who have/had TRICARE or other coverage through the military



In addition to direct patient and caregiver referrals, if your practice has a patient navigator who might be able to help identify people who have experienced cancer and would be interested in advocacy, we would love to connect.

Members of MOQC and/or POQC will reach out to patients or caregivers of interest and schedule one on one meetings to discuss participation.

[moqc@moqc.org](mailto:moqc@moqc.org)



### Michigan Oncology Quality Consortium

Program Director: Jennifer Griggs Program Manager: Kell DeVries  
 Authors: Vanessa Aron, Ashley Bowen, Kell DeVries, Jennifer Griggs, Natalia Simon, Deborah Turner



#### OVERVIEW

- The Michigan Oncology Quality Consortium (MOQC) is a physician-led, voluntary collaborative of medical and gynecologic oncologists who come together to improve the quality and value of cancer care in Michigan.
- MOQC was launched in 2009 and is sponsored by the Value Partnership Program of Blue Cross Blue Shield of Michigan (BCBSM). We work with healthcare teams to identify areas in which we can improve quality or value. Since its inception, MOQC has increasingly focused on the needs of patients and caregivers, centered equity, increased its focus on value in care, and expanded its reach to all members of the healthcare teams that care for patients and their loved ones.
- Although sponsored by BCBSM, we collect data on patients regardless of their insurance status or type. Since its inception, MOQC has collected data on over 64,225 patients.
- MOQC formed the Patient & Caregiver Oncology Quality Council (POQC) in 2017 to center the voices and needs of patient, survivor, and caregiver populations. Members share stories of challenges, ideas for how to better serve patients, caregivers and loved ones, and provide the voice of patients and caregivers in focus groups, meetings or for patient-facing materials.

Our purpose is to further the success of interdisciplinary teams that improve the quality and value of cancer care



Core Values:  
Trust  
Integrity  
Compassion  
Collaboration  
Growth Mindset



#### CURRENT AND FUTURE QI INITIATIVES

- Antiemetics – Aim is to improve the quality of care provided to patients receiving chemotherapy throughout Michigan.
- Hospice – Medical oncology practices have partnered with hospices from across Michigan with the goal of increasing enrollment to hospice care.
- Opioid Prescription Reduction - Aim is to decrease the number of unnecessary opioid pills prescribed at discharge, based on predetermined risk factors (history of depression, anxiety, chronic opioid use, alcohol use, chronic pain, and factors related to age and admission details).
- Chemotherapy Start Date - Aim is to decrease the number of days from debulking surgery to chemotherapy start date to improve longevity expectations and quality of life for ovarian cancer patients.
- Michigan Genetic Hereditary Testing (MIGHT) - Aim is to improve the quality and frequency of the family history taken by oncology providers to increase the uptake of appropriate genetic counseling and germline testing in their patients.
- Oral Oncolytics – Aim is to improve the quality of care provided to patients receiving oral oncolytic therapy throughout Michigan.
- Pharmacists Optimizing Oncology Care Excellence in Michigan (POEM) - a collaboration between MOQC and Michigan Institute for Care Management and Transformation (MICMT) developed to assist oncology practices with improving patient care and outcomes through integration of pharmacists in direct patient care.
- Primary Care Oncology Model (PCOM) - Aim is to improve the quality of care provided to patients who have cancer in addition to other comorbidities, such as diabetes, hypertension, depression, and anxiety.
- Tobacco Cessation - Aim is to help providers and patients with resources to help tobacco cessation efforts. The initiative partners with practices to ensure proper documentation is kept to address which resources are needed for patients in the unique stages of their quit journey.
- Patient Reported Outcomes (PROs) – Aim is to expand the implementation of PROs throughout oncology sites in Michigan to improve patient outcomes. PROs to be collected include symptoms, quality of life and socioeconomic measures.

#### PARTICIPATION REQUIREMENTS

- Provide medical oncology and/or gynecologic oncology services
- Predominantly serve an adult population (18yrs+)
- Sign and maintain a Participation Agreement
- Submit data, as defined by MOQC
- Participate in the BCBSM Physician Group Incentive Program (PGIP)
- Participate in data abstraction quality audits
- Identify a physician champion to lead quality improvement efforts
- Identify an Administrative Lead to provide administrative and operational support
- Have an active multidisciplinary quality committee or group
- Collaborate and communicate with the MOQC Coordinating Center
- Collaborate with other participating practices through the MOQC regional structure

#### ACKNOWLEDGEMENTS

We would like to acknowledge the support provided by the Value Partnerships program at Blue Cross Blue Shield of Michigan.

## Collaboratory

On September 22, 2022, MOQC presented a poster at the campus wide Collaboratory, hosted by the University of Michigan's Learning Health System (LHS). The LHS concept is closely related to the goals and operations of the CQIs, and the Collaboratory included symposia with distinguished speakers, workshops, and opportunities to learn about LHS-related programs.

MOQC's poster, shown here, featured an overview of MOQC, key successes, current and future QI initiatives, and participation requirements for practices to participate with MOQC. Participants of the Collaboratory were interested and inquisitive, and future participation with the LHS community could prove beneficial for possible collaborations with other QI-focused programs and projects.

## Bariatric Surgery Collaborative Summit

In addition to the Collaboratory, MOQC attended the Michigan Bariatric Surgery Collaborative Summit in September. The Michigan Bariatric Surgery Collaborative is another Collaborative Quality Initiative that aims to innovate the science and practice of metabolic and bariatric surgery through comprehensive, lifelong, patient-centered obesity care. MOQC met with attendees that included representatives from POs across the state such as administrators, physicians, allied health, bariatric surgeons, BCBSM staff and more. In addition to the poster described above and information on MOQC, MOQC presented resources on body mass index, intuitive eating, general nutrition, and food security.

## ACA Enrollment Reminder

MOQC would like to remind all Michiganders that Open Enrollment for 2023 health insurance runs from November 1, 2022, through January 15, 2023. Open Enrollment gives Michiganders the chance to take advantage of newly extended tax subsidies that can help make insurance more affordable. During 2022, approximately 85% of enrolled Michiganders qualified for a subsidy.

During this year's Open Enrollment period, Michiganders will have more than 300 health plans to choose from, giving them more flexibility in the coverage they need to protect their health and the health of their families.

Please find a local agent who can help: <https://localhelp.healthcare.gov/>

## MOQC Team Update

We are excited to announce a new member of our team, Robin Voisine! Robin is a graduate student intern with MOQC for the next year, while she is pursuing dual Master of Public Health and Master of Social Work degrees at the University of Michigan.



Robin's previous education includes a Bachelor of Science in Packaging from Michigan State University. She worked as a Packaging Engineer for L'Oreal and Nestlé before deciding to begin graduate school. Robin's decision to pursue this career change stems from her own experience with cancer. Robin was previously diagnosed with Hodgkin Lymphoma and has been in remission for 6 years now. Robin also serves as a Patient Advisor for the Patient and Family Advisory Council at the Office of Patient Experience for University of Michigan Health.

Robin's skills include graphic design, and she is already enhancing the design of MOQC recruitment materials for future practices. She will work on a variety of projects with us over the coming months, including collaborating with Dr. Chris Friese and our project managers Shayna Weiner and Ashley Bowen to begin collecting patient reported outcomes. Please join us in welcoming Robin when you see her.

Learn more  
about the  
MOQC Team



## MOQC Team

**Jennifer Griggs, MD, MPH, FACP, FASCO**  
Program Director

**Chris Friese, PhD, RN**  
Director, Patient-Reported Outcomes

**Emily Mackler, PharmD, BCOP**  
Director, POEM

**Shitanshu Uppal, MD**  
Director, Gyn-Oncology Initiatives

**Keli DeVries, LMSW**  
Program Manager

**Vanessa Aron, BA, RYT**  
Senior Project Manager

**Heather Behring, BSN**  
Clinical Data Abstractor

**Dave Bolen, BA**  
Administrative Specialist

**Ashley Bowen, MS, RD**  
Senior Project Manager

**Kleanthe Kolizeras, BS**  
Clinical Data Abstractor

**Manlan Liu, MS**  
Data Manager

**Cindy Michalek, BBA**  
Clinical Information Analyst

**Ermili Potka, BS, RT(T)**  
Clinical Data Abstractor

**Beth Rizzo, MPH**  
Clinical Research Project Manager

**Heather Rombach, RHIT, CTR**  
Clinical Data Abstractor

**Mariem Ruiz Martínez, MBA**  
Senior Project Manager

**Natalia Simon, MA, MBA**  
Senior Project Manager

**Deborah Turner-Smith, BS**  
Clinical Data Abstractor

**Robin Voisine, BS**  
Social Work Intern

**Shayna Weiner, MPH**  
Project Manager

**Shawn Winsted, RT(R)(M)**  
Clinical Data Abstractor

# MOQC Meetings 2023 Schedule

## MED-ONC REGIONAL MEETINGS 2023 DATES

### West of Woodward (WOW)

Mar 29: 6:00 – 8:00 pm **IN-PERSON**

Nov 8: 6:00 – 8:00 pm **IN-PERSON**

Eagle Crest Conference Center

1275 S. Huron, Ypsilanti, MI 48197

### Lake Michigan Oncology (LMOR)

Apr 3: 6:00 – 8:00 pm **IN-PERSON**

Oct 30: 6:00 – 8:00 pm **IN-PERSON**

Conference Services, LCC West Campus

5708 Cornerstone Dr., Lansing, MI 48917

Conference Services Office #M110

### Metro East (ME)

Apr 12: 6:00 – 8:00 pm **IN-PERSON**

Oct 25: 6:00 – 8:00 pm **IN-PERSON**

Detroit Marriott Troy

200 W. Big Beaver Rd. Troy, MI 48084

### Central Michigan (CMG)

Apr 17: 6:00 – 8:00 pm **IN-PERSON**

Nov 13: 6:00 – 8:00 pm **IN-PERSON**

Horizons Conference Center

6200 State Street, Saginaw, MI 48603

### Superior – West

Apr 26: 6:00 – 8:00 pm **IN-PERSON**

Oct 11: 6:00 – 8:00 pm **IN-PERSON**

Hampton Inn Marquette Waterfront

461 S Lakeshore Blvd, Marquette 49855

### Superior – East

Apr 27: 6:00 – 8:00 pm **IN-PERSON**

Oct 12: 6:00 – 8:00 pm **IN-PERSON**

TBD

## GYN-ONC BIENNIAL MEETINGS 2023 DATES

Apr 29: 9:00 am – 1:00 pm **IN-PERSON**

Ann Arbor, MI

Fall 2023 TBD **IN-PERSON**

TBD

## MED-ONC BIENNIAL MEETINGS 2023 DATES

Jan 20: 10:00 am – 4:00 pm **VIRTUAL**

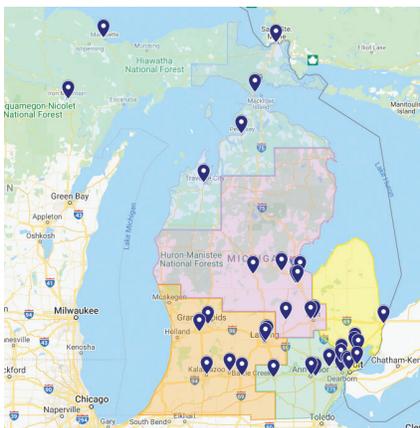
Jun 16: 10:00 am – 4:00 pm **IN-PERSON**

The H Hotel

111 W. Main St., Midland, MI 48640

## MOQC MEMBERS

### Med Onc Locations

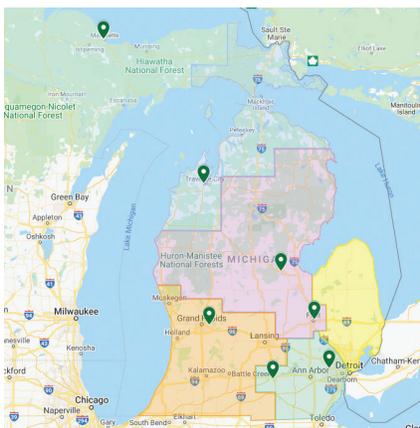


### Gyn Onc Locations

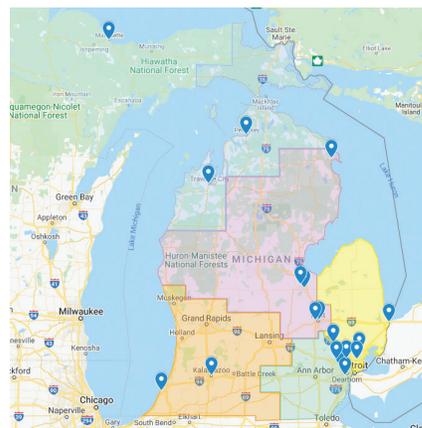


## PARTICIPATING SITES: PALLIATIVE RADIATION THERAPY PROJECT

### Hospice Locations



### Palliative Radiation Locations



VIEW & REGISTER FOR  
ALL MEETINGS AT:  
[www.moqc.org/events](http://www.moqc.org/events)

Due to the evolving COVID-19  
pandemic, meetings may be  
virtual or may be rescheduled.

The MOQC Coordinating Center will  
communicate any changes.



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